

Volunteer Role Profile

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Museum Visitor Survey Volunteer

Volunteer Manager

Customer Service Assistant

Where you will be based

Event

Why we want you

To assist with taking visitor surveys at our museum sites. There is also the opportunity to input data from visitor surveys as part of the central museums team.

What you will be doing

- Surveying the general public about their experience within the museum.
- Inputting data from visitor survey.

The skills you need

- Engaging with the public to complete questionnaires.
- Good people skills.
- Ability to use initiative and own judgment.
- IT literacy desirable (if you wish to take part in inputting surveys).

What's in it for you

- Unique opportunities to gain insight into processes that inform planning and the direction of the service. Working with the general public and museum staff.