

Volunteer Role Profile

Volunteer Role

Volunteer Manager

Where you will be based

Gallery Engagement Guide

Customer Service Assistant

Community

Why we want you

Leicester City Museums are looking for enthusiastic on-gallery volunteers to help the public engage with the collections on display.

What you will be doing

- Meeting and greeting visitors in galleries who would like further information/interpretation.
- Answering questions that people may have about the collection/exhibits.
- Have an in-depth understanding of the collections.
- Referring people to a member of staff if unable to provide accurate information.
- Acting as the public face of the museum.
- Feeding back information and learning about user experience to staff.

The skills you need

- An enthusiastic interest in the museum and its exhibits.
- Excellent interpersonal skills.
- Able to communicate effectively with different audiences.
- Willing to learn about the museum collections.
- Reliable.
- Able to work as part of a team.

What's in it for you

- This role will involve gaining an in-depth understanding of museum collections and will provide excellent experience of working in a museum. You will get to meet many different people and enthuse them about the exhibits.