

Volunteer Role Profile

Volunteer Role

Volunteer Manager

Where you will be based

Volunteer Usher

Front of House Manager

Community

Why we want you

De Montfort Hall is looking for volunteer ushers to enhance the visitor experience.

What you will be doing

- Attending the show briefing.
- Checking the seats within the auditorium with the staff.
- Meeting and greeting the visitors to the venue.
- Providing accurate information on facilities, performances and customer care policies.
- Assisting customers to their seats.
- Assisting the staff with their litter pick at the end of the performance.
- When necessary, assembling and distributing show programs.

The skills you need

- Committed to an inclusive and welcoming environment.
- Excellent listening and communication skills.
- An ability to work well as part of a small team.
- Able to demonstrate a polite, calm manner and positive attitude.
- Ability to stand for a select length of time (where able).
- Ability to walk up and down stairs (where able).

What's in it for you

- The volunteer ushers will provide an invaluable and greatly appreciated service. In return they will be offered a stimulating and friendly environment to gain valuable experience in a live entertainment environment.